

PRC Voices: A Recognition Tool for COVID-19

Searching for positive comments based on key words:

The screenshot shows the 'Filters and Columns Menu' with a search box containing the text 'COVID or Corona or Virus or Fear or Anxiety'. The menu is open over a table of survey results. The table has columns for ID, Interview Date, and various survey items. The 'Anything Outstanding' item is selected with a checkmark and a filter icon.

ID	Interview Date (Year-Month-Day)	Filters and Columns Menu
CRKQMPND	2020-04-16	Overall Safety
CRKR89BF9	2020-04-16	Overall Quality of Care
CRKRTOX71	2020-04-16	Anything Outstanding
CRKVEAJV5	2020-04-16	Anything Outstanding
CRKX6LD75	2020-04-16	Anything Outstanding

Use the **Filters and Columns Menu** to search for specific words a respondent may have given .

Click the filtering icon for **Anything Outstanding** and enter the search terms.

- Search the root of the word in order to capture most iterations of a word.
- Separate search terms with the word OR.
- Suggested key words: COVID or Corona or Virus or Fear or Anxiety or Anxious or Scared or Worry or Worried or Worries or Ease or Calm or Comfort or Safe or Protect

The screenshot shows the 'Filters and Columns Menu' with a search box containing the text 'Interview Date (Year-Month-Day)'. The menu is open over a table of survey results. The 'Interview Date (Year-Month-Day)' item is selected with a checkmark and a filter icon. A dropdown menu is open showing options for filtering by time period: (Select All), Last Week, 2 Weeks, and 3 Weeks. The '3 Weeks' option is selected.

Filters and Columns Menu
System
Personal Notes
Shared Notes
ID
Interview Date (Year-Month-Day)

To capture recent surveys filter by Interview Date.

- Interview Date can be found at the end of the Filters and Columns Menu.
- Click the filtering icon then select the number of weeks to display. Click OK.

Click the check box for any columns to add such as Nursing Unit.

Close the Filters and Columns Menu to view the report.

Save the report by clicking the disk icon at the top of the page.

- Use the EasyView to You feature to set a delivery schedule for the saved report.

Need additional help? Contact EasyView Support by emailing easyview-support@prccustomresearch.com or calling 800-547-9584.